

WhatsUp Gold for engineers

A 2 day **Hands on** training course



Description

A hands on course focusing on network management using WhatsUp Gold.



Key outcomes

By the end of the course delegates will be able to:

- ✓ Discover devices using WhatsUp Gold.
- ✓ Use WhatsUp Gold.
- ✓ Poll and monitor devices using WhatsUp Gold.
- ✓ Create alarms, alerts and reports.
- ✓ Diagnose faults using WhatsUp Gold.
- ✓ Administrate a WhatsUp Gold system.



Training approach

This structured course uses Instructor Led Training to provide the best possible learning experience. Small class sizes ensure students benefit from our engaging and interactive style of teaching with delegates encouraged to ask questions throughout the course. Quizzes follow each major section allowing checking of learning. Hands on sessions are used throughout to allow delegates to consolidate their new skills.



Details

Who will benefit?

Technical staff working with WhatsUp Gold.

Prerequisites

TCP/IP foundation for engineers.

Duration: 2 days

Customer rating



Generic training



Generic training compliments product specific courses covering the complete picture of all relevant devices including the protocols "on the wire".

"Friendly environment with expert teaching that teaches the why before the how."
G.C. Fasthosts

Small class sizes



We limit our maximum class size to 8 delegates; often we have less than this. This ensures optimal interactivity between delegates and instructor.

"Excellent course. The small class size was a great benefit..."
M.B. IBM

Hands On training



The majority of our courses use hands on sessions to reinforce the theory.

"Not many courses have practice added to it. Normally just the theoretical stuff is covered."
J.W. Vodafone

Our courseware



We write our own courses; courseware does not just consist of slides and our slides are diagrams not bullet point text.

"Comprehensive materials that made the course easy to follow and will be used as a reference point."
V.B. Rockwell Collins

Customise your course



Please contact us if you would like a course to be customised to meet your specific requirements. Have the course your way.

"I was very impressed by the combination of practical and theory. Very informative. Friendly approachable environment, lots of hands on."
S.R. Qinetiq

WhatsUp Gold for engineers

Course content

Getting started with WhatsUp Gold

Starting WhatsUp Gold, manual discovery, automatic discovery, controlling IP discovery, mapping network devices. Hands on: Using WhatsUp Gold.

Agents

Configuring Cisco devices for SNMP support, communities, traps, syslog. MIBs. Hands on: Device discovery. Adding devices. Customising maps.

Using WhatsUp Gold

Polling, obtaining MIB information, MIB walking, Active monitors, critical monitors, passive monitors. Hands on: Monitoring devices. Groups. MIB walking. SNMP trap monitor. Syslog monitor.

Alarms

Actions, Alert centre, thresholds, actions on events. Hands on: Using the alert centre. Web tools.

Reports

Creating reports, automatic reports, customising reports. Hands on: Performance reports. Graphs.

Administration

Users, backups, the database. Hands on: Adding a user. Backups.

